

# Broadband broadens scope for cyber crime in Africa

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**Abstract**—Africa has recently seen explosive growth in information and communication technologies, making cyber crime a reality in this part of the world. This paper investigates the possibility of another increase in cyber crime as a result of the planned increased broadband access for the African continent. Currently, Africa has limited or inadequate action and controls to protect computers and networks, making it both a target of attack as well as a medium to attack other parts of the world.

Cyber space threats and trends are a reality as the shortage of IT education and the absence of African languages prevents people from acting on warnings of cyber fraud. To address this problem, people need to be made aware of the threats and trends, and the potential adverse effect it may have on them: the use of pirate copies of software and operating systems increases the threats as no security updates are installed; the lack of standardized procedures can lead to uncertainties about the effectiveness of investigating techniques. An increase in broadband access will give Internet access to more users in Africa, effectively broadening the scope for cyber crime.

**Keywords**- cyber space, fraud, Africa, broadband, threats

## I. INTRODUCTION

The best Information Security infrastructure cannot guarantee that intrusions or other malicious acts will not happen. The odds of cyber crime ever diminishing on its own are very rare and research shows that no law in itself can effectively eliminate the scourge of cyber crime [1]. This paper investigates the possibility of another increase in cyber crime as a result of the planned increased broadband access for the African continent.

The importance of combating cyber crime is clear. Reduction of cyber crime was given as one of the major objectives during the South African State of the Nation address by President Zuma on 3 June 2009: "Amongst other key initiatives... we shall intensify our efforts against cyber crime and identity theft, and improve systems in our jails to reduce repeat offending" [2]. Combating cyber crime in Africa has become a reality. A computer crime and cyber survey conducted in 2006 indicated that Nigeria was the most Internet fraudulent country in Africa, and that Africa ranked as the third highest continent regarding cyber fraud and computer crime [3]. These statistics were released before widespread African broadband access and was already an upsetting fact in 2006.

Africa has recently seen explosive growth in information and communication technologies, making cyber crime a reality in this part of the world. Currently, Africa has limited or

inadequate action and controls to protect computers and networks, making it both a target of attack as well as a medium to attack other parts of the world [3]. Although many initiatives have been launched to increase the awareness and comprehension of South Africans' understanding of cyber security, cyber crime is growing at a much faster pace.

## II. CURRENT CYBER SPACE THREATS AND TRENDS IN AFRICA

With current and persistent changes in technology, cyber attackers are increasingly becoming more sophisticated in their attack strategies and techniques. In addition, other global factors and developments also impact the line of attack [4], as described in the primary (see Section II.A) and secondary (see Section II.B) cyber space threats and trends in Africa.

Table 1 shows the current status of global Internet users, as well as the status of Internet users within the African continent (estimation based on December 2009 figures). Although the penetration of the Internet into Africa is minimal, the 1,809.8% with which the number of African users has grown from 2000 to 2009 is considerable. Unfortunately, this tremendous growth may be the catalyst of numerous threats to cyber space.

TABLE I. INTERNET USER STATISTICS FOR AFRICA [5]

Region	Africa	Rest of the world	World total
Population	991,002,342	5,776,802,866	<b>6,767,805,208</b>
% world population	14.6%	85.4%	<b>100.0%</b>
Internet users	86,217,900	1,716,112,557	<b>1,802,330,457</b>
Penetration	8.7%	29.7%	<b>26.6%</b>
Use growth (2000 - 2009)	1,809.8%	381.4%	<b>399.3%</b>
% users in world	4.8%	95.2%	<b>100.0%</b>

According to Milicevic [6], the term cyber space literally means "... navigable, digital space of networked computers accessible from computer consoles...", derived from the Greek word kyber (to navigate). Cyber crime can be defined as "... any crime that is committed using a computer, network or hardware device. The computer or device may be the agent of the crime, the facilitator of the crime, or the target of the crime" [7].

The intense increase in cyber space crime is due to severe shortcomings of both local and international legislation, and the innovative ideas that criminals have with regard to new types of cyber crime and new ways to commit these crimes [8]. "The

government has identified at least 27 cases where a syndicate has swindled more than R199-million from government departments in four provinces over the past three years - using cyber-spyware..." [9]. The remainder of this section is divided into primary cyber space and secondary cyber space threats and trends.

#### A. *Primary cyber space threats and trends*

The primary threats and trends to cyber space identified in this paper are largely phenomena specific to Africa. Although similar threats and trends may be visible in other countries across the world, these phenomena are applicable in the current African cyber space environment. The country's specific socio-economic status has an impact on these threats and trends.

##### 1) *Bandwidth availability*

Slow download times in Africa is a reality in 2010. The daily update of new virus definitions from Symantec is around 40MB and McAfee's is around 100MB. On a 56Kb dialup link, this can take all day to download [10]. Although this restriction can cause frustration, it is an inherent type of risk proofing. From a business point of view, higher Internet speeds equate to more data being vulnerable to theft and other types of cyber crime. "Over a slow Internet link, it might have taken days to transfer even one 1GB of stolen data, but with fiber optics, the same can happen in minutes. Generally, the faster the link, the higher the amount of threats that might come" [11].

The restrictive bandwidth availability is currently being addressed by the South African government, with the Department of Communication (DoC) releasing the broadband policy in June 2010. The DoC aims to build the South African information society, and to increase affordability, uptake and usage [12].

##### 2) *Shortage of IT education*

The current restrictive bandwidth indirectly impacts the availability of IT education in Africa. Since current Internet connections are pricey, it is mainly used by urban users in the line of duty. The logistics of Internet connections also make it difficult to reach rural areas of Africa. As a result, IT education has not permeated throughout the African community, especially not to areas with limited connectivity.

The shortage of IT education has a direct impact on the digital divide. "The existence of this digital divide impedes the possibilities of improvement that such technologies can offer to the most underprivileged... More than 80% of the population of the planet is literally excluded from the global information networks that provide economic, cultural, political and social interactions..." [5]. It represents the inequality of possibility in relation to information access, knowledge and communication networks. Many countries ship outdated PCs to Africa to assist in IT education. However, this is not a perfect solution since it requires them to run old and outdated software that leaves them vulnerable for attacks [10].

Building on the digital divide, is the usability divide: technology is so complicated that many people could not use a computer to its full capability, even if they got one for free. "... Many others can use computers, but don't achieve the modern world's full benefits because most of the available services are too difficult for them to understand. Almost 40% of the population has lower literacy skills, and yet few websites follow the guidelines for writing for low-literacy users ..." [5]. In addition, IT education often is theoretical in nature, with little practical experience included to further understanding.

##### 3) *Absence of African languages*

The absence of African languages in cyber space stands in direct relation to a shortage of IT education. It has a direct impact on the vulnerability of the African cyber space due to a lack of cognizance. "... Though a few people have acquired computer skills, language is still a problem because the computer is dominated by English..." [13]. In many instances, computer users willing to learn about cyber space are restricted to do this, because African languages are used minimally in cyber space. Some scholars have considered the English language as a predictor of ICT adoption, given that the adoption and use of the Internet may require English proficiency [14].

Many African computer users do not necessarily understand error messages or warnings about cyber fraud that are not presented in their mother tongue. As a result, the absence of African languages in cyber space poses a potentially serious threat to cyber space fraud and vulnerability to cyber space fraud.

##### 4) *Lack of standardised procedures*

The current lack of standardized procedures can lead to uncertainties about the effectiveness of investigation techniques. The current practice is that courts of law look at standards, legislation and requirements to classify data as evidence that is admissible in court.

Without standardized procedures, this classification is left to the discretion of the judges and is not applied consistently throughout the world. Without standardized procedures, this can become very complex and a potentially biased decision.

A study done in 2000 by WITSA and McConnell International showed that internationally, few countries made an attempt to minimize or control cyber crime [15]. Very few legal systems presently consider the digital world. Current criminal and penal laws need to be modified, edited or amended to fit the requirements of the cyber world. The South African legal system builds on the Roman criminal legal system of the early 1900s - at that time, it was unthinkable that the emergence of new technology could change the world as much as it did today. Accordingly, it did not take long before it became difficult, if not impossible, for the legal system to cope with advanced technology.

##### 5) *Operating system distribution*

Operating system (OS) distribution and industry popularity has a strong influence on cyber crime. Criminals make use of

computers on a daily basis to assist with and to commit crimes. This, combined with the pervasiveness and complexity of modern OSs, makes cyber crime a real and active threat. Fig.1 shows that the Windows OS is the holder of the majority market share and accordingly computers with this OS are more pervasive in the community. As a result, computers with the Windows OS are more frequently the targets of computer crime, or used by cyber criminals to perform the crime.

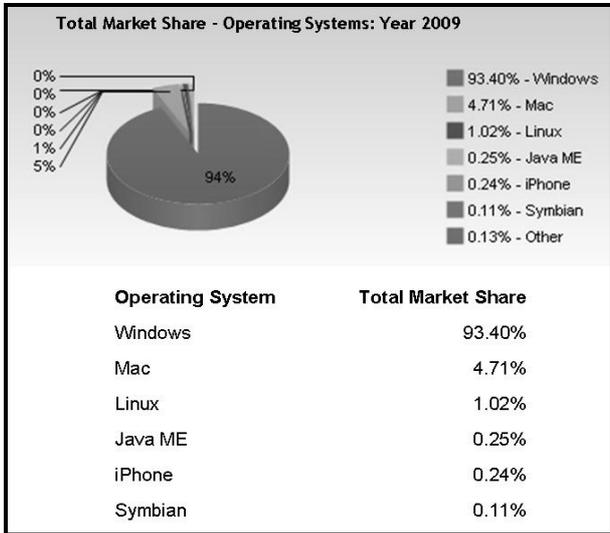


Figure 1. Operating system market share [16]

Although Symantec's 11th Internet Security Threat Report [17] found that Microsoft Windows had the fewest number of patches and the shortest average patch development time of the five OSs it monitored in the last six months of 2006, the

majority market share in OS opens Windows up for potential exploits that can facilitate cyber crime.

### B. Secondary cyber space threats and trends

The secondary threats and trends to cyber space identified in this paper are largely phenomena that can be found across the world, irrespective of country. Similar threats and trends may be visible in a number of other countries across the world. The country's specific socio-economic status rarely has an impact on these threats and trends.

These threats evolve around malicious activities: Trojans, viruses, spam, botnets and SQL injections, among others. According to Sophos [18], fifteen new bogus antivirus vendor websites are discovered every day, triple from an average of five detected per day during 2008. In addition, approximately 6 500 new spam-related websites are discovered every day, almost double what it was in the same period in 2008.

### III. INFLUENCE OF BROADBAND ACCESS ON CYBER SPACE

Recent years have witnessed a dramatic development in telecommunications industry, especially in the spread of broadband Internet access. Worldwide, 2008 saw a total of 410.9 million broadband subscribers [19]. Soon, Africa will add significantly to this percentage.

France Telecom-Orange signed a memorandum of understanding in November 2008 concerning the installation of a submarine fiber optic cable that will provide Internet access to over 20 countries within the West African coastal region. Fig. 2 shows the status of the undersea cables in Africa predicted for 2010, whilst Fig. 3 shows the final view of the fiber optic installation. These cables will stretch from Gabon to France, extending to other countries from 2011.

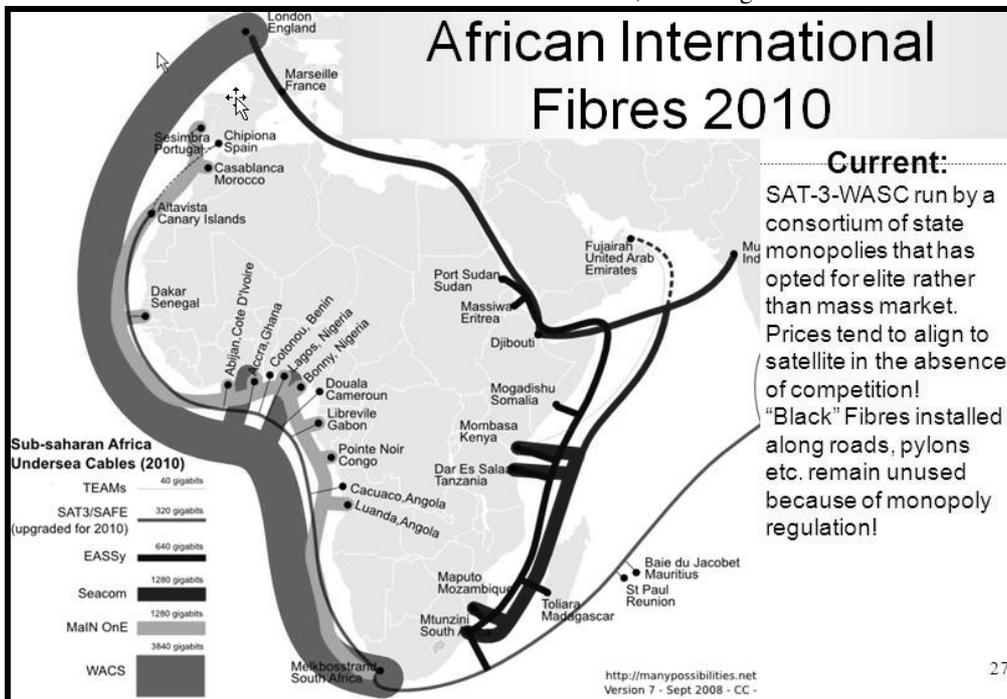


Figure 2. African International Fibres 2010 [20]

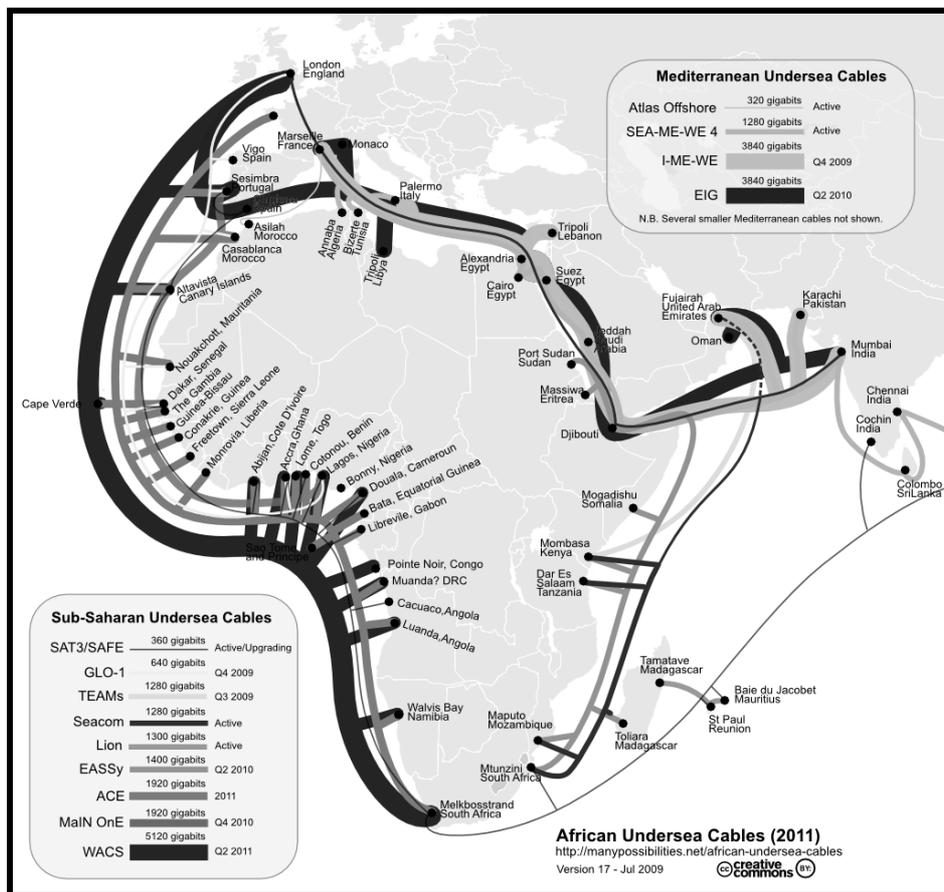


Figure 3. Final African undersea cables [20]

The SEA Cable System, referred to as Seacom, will provide African retail carriers with equal and open access to inexpensive bandwidth. Not only will this remove the international infrastructure bottleneck, but it will also support African economic growth [5], dramatically reduce the cost of bandwidth, reduce the Round Trip Times (RTT) and increase the connection capacity to reduce current congestion. This new cable will contribute to the development of telecommunication networks in Africa.

#### A. Increased broadband access in Africa

Although the arrival of broadband had a tremendous effect on the world's internet use, the focus currently is on the effect that increased broadband access have on Africa. World Wide Worx predicted that the arrival of the Seacom undersea cable will increase South Africa's maximum international bandwidth 50-fold. "South Africa's Internet population is expected to grow as much in the next five years as it has in the 15 years since the Internet became commercially available in SA".

According to Symantec's annual Internet Security Threat Report, an increase in broadband speeds is directly proportional to a spike in cyber crime [11]. The expectation is thus that Africa will soon see more cyber crime activity in its cyber space.

#### B. Influence of broadband access on cyber threats and trends

Due to the international nature of cyber space, the effect of cyber crime in Africa cannot be considered in isolation. The effect and influence of broadband access have a wider impact on (global) cyber threats and trends as well.

The increasing broadband usage creates a favorable environment for increased cyber space criminal activities. Not only are there potentially more victims, but the technology is faster, allowing more virus distributions and infections [21]. Currently, South Africa's internet broadband penetration is at two percent, far below the global average of 22.5 percent [22].

Kaspersky Lab's EEMEA Global Research and Analysis Team says: "Experience seems to indicate there is indeed a link between the connectivity of a country and its subjectivity to cyber crime" [11]. To illustrate, in 2003 South Korea was one of the countries most severely affected by the Slammer worm. Since most of the people in South Korea had high-speed Internet links at home, the Slammer worm was easily distributed through networks. These high-speed Internet links only became common to other countries a few years later, in effect preventing a severe Slammer infection. On the other hand, broadband Internet access was banned in North Korea to curb the illegal downloading of Western movies [23].

There are different opinions on the potential influence that the increased broadband access may have on cyber crime. Although Sophos reckons that the increase in cyber crime may not be as dramatic due to caps and cost, the South African DoC's broadband policy aims to increase broadband affordability [12]. Should this affordability be realized, Africa might see a dramatic upsurge in cyber crime once faster

broadband speeds come to the country, and the prices come down. However, regardless of the cost involved, more Internet connections mean more opportunities to be exploited. Fig. 4 shows the comparable cost of broadband Internet access in countries across the world. Currently, bandwidth in Africa is the most expensive [20].

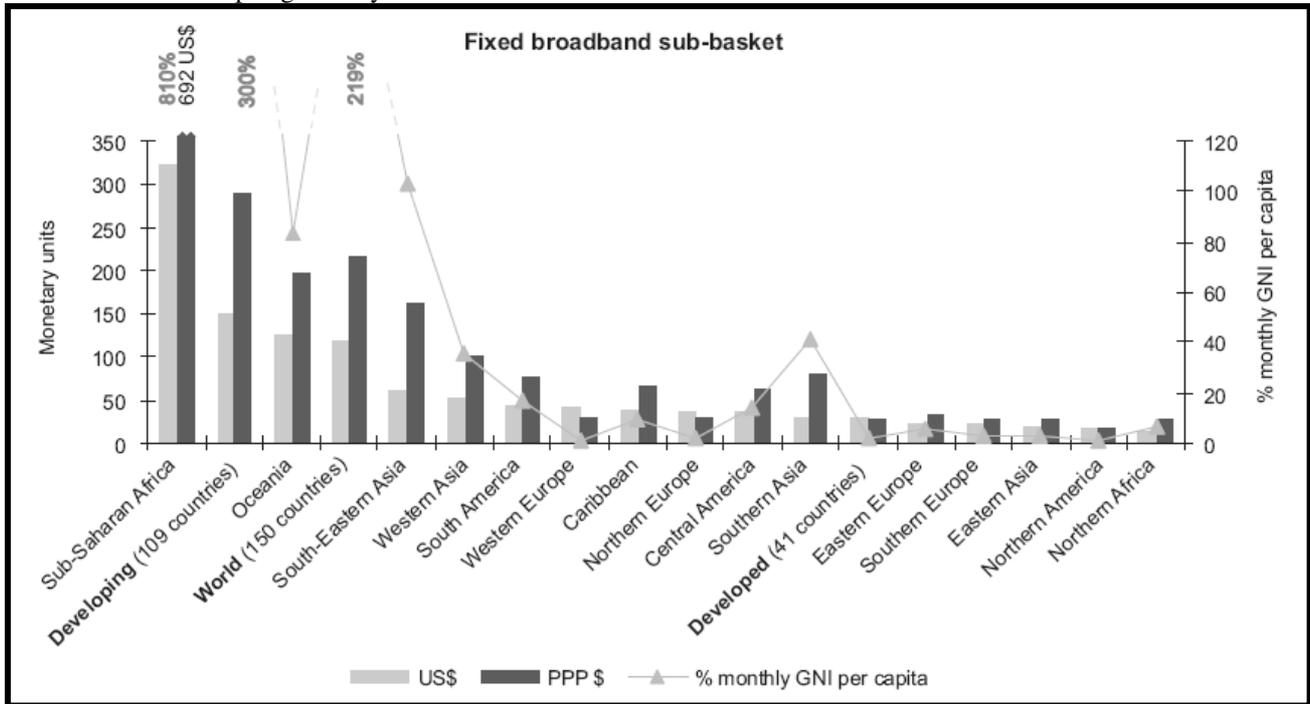


Figure 4. Cost of broadband Internet access in countries of the world [20]

The next sections will look at the influence that increased broadband access may have on the earlier identified primary and secondary cyber space threats and trends.

### 1) Influence of broadband access on IT education shortage

With the increase in broadband access, millions of new, computer-illiterate users will be able to connect to the Internet through the Seacom cables. Chances are that the devices used to connect may be unprotected, furthering the existent cyber crime statistics. “Newly-connected computers that are unprotected will be rapidly compromised and used to launch attacks on other computer systems across the globe” [11].

An increase in broadband access will give Internet access to more users in Africa. If the increase and distribution of IT education of these users do not match the increase and distribution of the broadband access, the existent lack of IT know-how may be exploited.

IT education should reach both computer users in the rural areas, as well as current computer users in urban areas that are currently risk proofed by slow download times. “Fast increasing broadband penetration such as we are seeing locally can be dangerous, as many South African companies are not security-savvy enough to be able to thwart attacks successfully” [11].

### 2) Influence of broadband access on absence of African languages

An increase in broadband access will give Internet access to more users speaking an African language. If these users are not educated in the global English language, or more Internet content published in African languages, these users might be vulnerable to cyber attacks due to miscomprehension. The unfortunate reality is that innocent Web surfers can visit a compromised website and unknowingly place their personal and financial information at risk.

The absence of African languages in cyber space has an indirect impact on the amount of crime taking place in cyber space. “... While western countries have partially learned to neutralize the threat of computer viruses, Africa has become a hive of Trojans, worms and exploiters of all stripes. As PC use on the continent has spread in the past decade (in Ethiopia it has gone from 0.01% of the Ethiopian population to 0.45% through 1999-2008), viruses have hitched a ride, wreaking havoc on development efforts, government programmes and fledgling businesses ...” [10].

Unfortunately, a vulnerability in the network rarely stays isolated and may put the rest of the African network and internet population at risk of cyber attacks.

### 3) *Influence of broadband access on OS distribution*

An increase in broadband access may not have a direct influence on OS distribution. As the market share leader, Microsoft's Paul Cooke suggests the support of pirated versions of Windows 7 with patches [25]. "... There seems to be a link between the Internet speed and software piracy rate. In countries that are poor and Internet cheap, people can download pirate software from the Internet, together with movies and music. These are between the most successful attack vectors for malware" [11]. Some of the most famous incidents of malicious software infection have come after security updates were publicly available from Microsoft, e.g. Blaster, Conficker and Sasser.

Although the solution suggested by Cooke is ideal from a community perspective, the onus remains solely on Microsoft to provide the necessary support. This will only be a viable solution if Microsoft makes this commitment for all Windows computers, and anti virus organizations such as Symantec and McAfee offer free subscriptions on a project-by-project basis. "If there isn't a global response to this threat before mid-2010, we will all come to regret the consequences, and global corporations who could afford to act and didn't, should be held accountable in the aftermath" [25].

### 4) *Influence of broadband access on lack of standardised procedures*

An increase in broadband access may potentially emphasize the current lack of standardized procedures. With more users connected to the Internet, and potentially more occurrences of cyber crime, it will be even more urgent to get consensus on how to handle cyber crime in a court of law. Without standardized procedures, this classification is left to the discretion of the judges and is not applied consistently throughout Africa, let alone the world.

It is necessary for law enforcement agencies and judiciary in the African continent to devise ways of curbing Internet fraud and enhancing their skills in computer security and risk management [26]. This is the only way to counter the current lack of standardized procedures.

### 5) *Influence of broadband access on Trojans, viruses, spam and botnets*

An increase in broadband access may potentially increase Trojan, virus, spam and botnet activity in Africa. Not only will more users in Africa be vulnerable to attacks, but with faster Internet access, these users' computers may be used in remote attacks and spam distribution. "South Africa currently has a relatively small Internet population due to the historically high broadband prices, but this is all set to change. Millions of new people and new devices are going to be connecting to the Internet as prices tumble and capacity booms, few of which will be properly prepared for the barrage of Trojans, viruses, worms and hacks." [11].

Africa is home to about 100 million PCs, 80% of which are estimated to be infected with some kind of malware. This malware infestation is partly due to the intense poverty

throughout the continent directly contributing to the inability to pay for anti virus protection and the pervasive distribution of pirated software.

Although the high percentage of malware-infected computers is a dire problem, the current situation is that most Internet access occurs via dialup. With the increased broadband access planned for 2010/2011, these unprotected computers will become an easy target for bot herders [25].

## IV. COMBATING CYBER SPACE CRIME IN AFRICA

"The worldwide information infrastructure is today increasingly under attack by cyber criminals and terrorists - and the number, cost and sophistication of the attacks are increasing at alarming rates... With annual damage around the world now measured in billions of US dollars, these attacks threaten the substantial and ever-growing reliance of commerce, governments, and the public upon the new technology to conduct business, carry messages, and process information." [27].

Throughout Africa, a lack of understanding, education, training, unclear policies of government, insufficient Information Security and low confidence exhibited in Africa's e-business poses potential problems for cyber space safety and security [26]. With this rising number of cyber crimes, it is imperative to take specific counter measures to address crimes in cyber space. Some of the identified countermeasures include specific cyber space initiatives, Computer Security Incident Response Teams, and cyber security awareness campaigns.

### A. *Cyber space initiatives*

A number of international and Africa specific initiatives address cyber crimes. In her 2008 budget vote speech, Dr. Ivy Matsepe-Casaburri (former South African Minister of Communication) said that the issue of cyber security is high on South Africa's national agenda. Initiatives such as the International Telecommunication Union (ITU) High Level Expert Group (HLEG) aim to develop strategies and guidance to countries in dealing with cyber crime [3]. [More information on this initiative can be found at <http://www.itu.int/osg/csd/cybersecurity/gca/hleg/index.html>.]

Participants from various African countries attending the 2006 International Conference on Computer Security and Cybercrime in Africa established the African Information Security Association (AISA). This initiative was established with a view to promote knowledge and create awareness about computer security and cyber crime on the continent. AISA aims to promote global best practices in information, computer and Internet security, campaign against cyber crime, conduct annual survey on Information Security, promote legislation and regulations and create linkages and networks in Africa [26]. [More information on this initiative can be found at <http://www.jidaw.com/security/aisa/aisa.html>.]

Another initiative is Computers for Africa (CFA) that promotes sustainable information and communications technology development in rural African communities. The program is developed by African and USA personnel, and is

based on American volunteers refurbishing computers into ready-to-set-up labs. The disadvantage and potential negative influence of this approach is that the consistent importing of old computers into developing countries may turn these countries into dump sites for electronic waste [6]. [More information on this initiative can be found at <http://www.computers4africa.org/>.]

Another cyber space initiative is One Laptop per Child. This initiative is trying to create educational opportunities for the world's poorest children by providing each child with a rugged, low-cost, low-power, connected laptop with content and specifically designed software [6]. [More information on this initiative can be found at <http://laptop.org/en/>.] Both the CFA and One Laptop per Child initiatives attempt to minimize the digital divide as a starting point to combating cyber space crime in Africa

### B. Computer Security Incident Response Teams

A Computer Security Incident Response Team (CSIRT) is a team of dedicated Information Security specialists that prepares for and responds to Information Security incidents. It is a well-established practice among network security specialists and dates back to the 1980's. South Africa is unfortunately lagging behind the rest of the world in this regard. It currently does not have a national CSIRT. In the whole of Africa only Tunisia, Egypt and Kenya have a CSIRT.

The Internet has become a global network, which gives great opportunities for businesses to create and develop new innovations, business models and services. On the other hand, it also gives opportunities for criminals to use the Internet with malicious intentions and activities. Therefore, the capability for quick incident handling and international incident coordination becomes essential.

Developing countries that do not have proper skills and organizations relating to incident response, are vulnerable and a big risk for other countries as well. These kinds of countries are an easy target for criminal activities in the form of botnets for example. Therefore establishing a national CSIRT capability throughout Africa will have promising crime combating effects.

### C. Cyber security awareness campaigns

"Computer security and cyber crime awareness should be created with a view to sensitizing all users of the Internet facility with the emerging indicators of crime and fraud being committed through computer" [26]. To prevent innocent South Africans from becoming victims of internet-related attacks, intensive awareness campaigns need to be developed and launched in South African areas that only recently became connected to the internet.

If these South Africans are not properly educated, their technology devices may remain unprotected. This may leave the South African internet infrastructure vulnerable to attacks, posing a severe threat to national security. The Council for Scientific and Industrial Research has recently launched such a project to educate novice internet and technology users specifically with regard to basic security.

In this specific impact project, national security will be promoted through awareness training focusing on the newly released broadband capability and knowledge transfer within rural communities of Limpopo. The project identified primary schools, secondary schools and community centres that already have computer facilities, but not the necessary cyber skills.

The premise of this project is to provide the necessary basic skills to individuals that have only recently been introduced to computers and the cyber world. The awareness training will assist these individuals in utilizing computers and the internet for their own benefit (e.g. internet banking, eFiling for SARS), whilst protecting both the communities and the larger national state from unnecessary making the network vulnerable through a lack of knowledge. This project can be extended at a later stage to other rural and urban communities within South Africa.

With the importance that information plays in the everyday environment, information and cyber security plays a key role in the maintenance of national security. In this regard, information and cyber security refers to the protection of information and information systems from unauthorized access, use, disclosure, disruption, modification or destruction. By educating individuals and making them aware of the potential dangers that come with the use of broadband, it may help to limit the scope of cyber crime in South Africa.

## V. CONCLUSION

The contribution of this paper is in its view of the known, obvious matters in a very specific environment. With the rising number of cyber crimes, it is imperative to take specific counter measures to address crimes in cyber space. An increase in broadband access will give Internet access to more users in Africa. With the increase in broadband access, millions of new, computer-illiterate users will be able to connect to the internet through the Seacom cables, potentially making the entire network more vulnerable to cyber threats and attacks.

There are different opinions on the potential influence that the increased broadband access may have on cyber crime. Although some reckon that the increase in cyber crime may not be as dramatic due to caps and cost, others have the opinion that more users in Africa will be vulnerable to attacks, and with the faster internet access, these users' computers may be used in remote attacks and spam distribution.

To combat cyber space crime in Africa, three routes can be followed: maintaining and supporting specific cyber space initiatives, establishing an operational CSIRT, and educating individuals on the potential dangers of cyber space. At the moment, a thorough and updated understanding of the current and future threats and trends of cyber space crimes is a step towards solving the problem.

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